

Goodyear Canada Inc.

450 KIPLING AVENUE, TORONTO, ONTARIO, M8Z 5E1

May 7, 2024

IMPORTANT SAFETY RECALL **Transport Canada Recall No. 2024-234**

Dear Goodyear G622 RSD Customer:

This notice is sent to you in accordance with the *Motor Vehicle Safety Act*. This is to inform you that your tire may be non-compliant with the requirements of the *Motor Vehicle Tire Safety Regulations* and that the non-compliance could affect the safety of a person. Goodyear Canada Inc. (Goodyear) has determined that certain Goodyear G622 RSD tires, size 225/70R19.5 LR G, manufactured in week 5023 (December 10 – December 16, 2023), i.e., “**Subject Tires**” fail to conform to Canada Motor Vehicle Safety Standard (CMVSS) §139 (6) (4). Goodyear is therefore conducting a voluntary tire recall. We are contacting you because records indicate that you may have purchased one or more of the subject tires.

What is the Problem?

Certain Goodyear G622 RSD tires, size 225/70R19.5 LR G, from week 5023, have been manufactured with the date code portion of the tire identification number (TIN) not meeting the regulatory requirement to show week and year. The subject non-compliant tires were produced with the curing press ID number, C13R, installed in the TIN in place of the required week and year code, 5023, as required per CMVSS §139 (6) (4). Only these specific tires (the “subject tires”) with noncompliant TIN are part of this recall.

A tire that is missing a date code may prevent you from determining the age of a tire, and from identifying a recalled tire. Not knowing this information could lead to a tire failure and increase the risk of a crash.

What Tires Are Affected?

This recall involves the following tires:

Size	Type	Product Code	DOT Number
225/70R19.5 LRG	Goodyear G622 RSD	139-755-205	1MJ9YWNAWC <u>C13R</u>



The noncompliant TIN from a subject tire is shown in the photo to the left.

Only tires that exhibit the noncompliant date code, are being recalled. Tires from the 50th week of 2023 that exhibit a compliant date code portion of the TIN are not subject tires and are not eligible for free replacement.

What Should You Do?

If you own one or more of the subject tires, the tire(s) will be replaced at no charge to you with another 225/70R19.5 Goodyear G622 RSD tire with a compliant TIN, including mounting and balancing. We recommend that you contact a Goodyear retailer as described below when you receive this letter. To be eligible for a free replacement, you must return your tires to an authorized dealer **on or before November 30, 2024**. Please take this letter to the dealer at the time of your appointment.

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately sixty (60) minutes per tire if replacement is required.

The tire identification number should not be removed until such time that the tire is destroyed or otherwise rendered permanently unusable, and Goodyear will instruct the tire dealer replacing the recalled tire to provide this service.

Reimbursement

If you have already replaced any of the tires covered by this recall, you may be eligible for reimbursement. Reimbursements are limited to warranty transactions where you paid a portion of the total price of a tire to replace an affected tire. Documentation that adequately supports eligibility must be provided for reimbursement. Submit a copy of your replacement tire invoice/receipt and if available a copy of the tire adjustment claim form to the following address for reimbursement:

The Goodyear Tire & Rubber Company
Attn: Dept. 728, Customer Assistance Center
200 Innovation Way
Akron, OH 44316-0001

Contact the Goodyear retailer where you purchased the tires or contact your nearest authorized Goodyear retailer. To find the nearest retailer, go to <http://www.goodyeartrucktires.ca/> and enter your location information in the Find A Local Store area or call 1-800-387-3288, option 1 for English, option 2 for French.

The retailer will inspect the tires and let you know if they fall within the scope of this recall and therefore qualify for free replacement as part of this recall. You can also check the sidewall of your tire as this 225/70R19.5 Goodyear G622 RSD tire has the TIN on one sidewall of the tire.

Questions?

If further assistance is required for any reason, including difficulty in obtaining free replacement tires, please contact Goodyear Consumer Relations, D728 at 200 Innovation Way, Akron, Ohio 44316, or by calling toll free 1-800-387-3288, option 1 for English, option 2 for French.

If after contacting your tire dealer or Goodyear Consumer Relations, you should have additional questions regarding this recall, you may contact the Motor Vehicle Safety Directorate, Transport Canada, 330 Sparks St., Ottawa, Ontario, K1A 0N5; or call the toll-free 1-800-333-0371; or e-mail at mvs-sa@tc.gc.ca.

We apologize for any inconvenience this may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to Goodyear Canada Inc.

Sincerely,

Goodyear Canada Inc.